

QUALITY AND ENVIRONMENTAL POLICY

At UNIVERSAL DE SUMINISTRO, a company dedicated to the design, manufacture and installation of metal structures for photovoltaic panels, we have established a policy aimed at satisfying customer needs, protecting the environment and continually improving the effectiveness of our Quality and Environmental Management Systems, which includes the following objectives:

- ✓ **OFFERS QUALITY AND RELIABLE PRODUCTS AND SERVICES TO THE MARKET, WHILE REMAINING COMPETITIVE IN TERMS OF PRICE.**
- ✓ **THAT OUR PRODUCTS COMPLY WITH ALL THE QUALITY AND SPECIFIC REGULATIONS THAT APPLY TO THEM, IN PARTICULAR THE STANDARD UNE EN 1090 PART 1 AND PART 2.**
- ✓ **ACHIEVE THE FULL AND CONTINUED SATISFACTION OF ALL OUR CUSTOMERS, MEETING THEIR EXPECTATIONS AND REQUIREMENTS AS FAR AS POSSIBLE.**
- ✓ **PROVIDE A CORRECT AND RELIABLE SERVICE, FULFILLING THE COMMITMENT TO THE CUSTOMER IN TERMS OF DELIVERY DATES.**
- ✓ **COMPLY WITH THE CURRENT RULES AND REGULATIONS APPLICABLE TO THE COMPANY'S ACTIVITY.**
- ✓ **STRIVE TO CONTINUOUSLY IMPROVE PROCESSES, TAKING ADVANTAGE OF THE COMPANY'S HUMAN AND TECHNICAL RESOURCES, FOR AN ADEQUATE MANAGEMENT, COMPETITIVENESS, INTERNAL COMMUNICATION AND EFFICIENCY OF THE QUALITY AND ENVIRONMENTAL SYSTEM.**
- ✓ **CONTRIBUTES TO THE IMPROVEMENT OF THE ENVIRONMENT WITH INTERNAL TARGETS FOCUSED ON REDUCING THE PRODUCTION OF WASTE FROM OUR RAW MATERIALS AND, WHERE POSSIBLE, WORKING WITH ENVIRONMENTALLY FRIENDLY SUPPLIERS.**

The Quality and Environmental Policy has the full support of the Management, which assumes first and foremost responsibility for Quality and Environmental Management in the company and makes available all the resources necessary to achieve the objectives pursued.

The Policy points provide the framework for setting and reviewing Quality and Environmental Objectives. In order to meet these guidelines, it is necessary for the company's staff to work as a united and motivated team in the performance of their duties.

As a key element of our organization, the Policy is disseminated and explained to the whole organization and is periodically reviewed in the Management System Review.

Sincerely,

CEO

Valencia, 14th February 2024

4th Edition